

**DANISH AGENCY FOR DIGITAL GOVERNMENT**

 NemLog-in

# Annex 1 Definitions

Version 1.1

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## 1 Introduction

Annex 1 contains key defined terms used in the Agreement and across all annexes to the Agreement. All of the defined terms are written with the first letter of the word capitalised. Unless otherwise is clearly apparent from the context, defined terms are to be understood as described below.

## 2 Definitions

<b>Term</b>	<b>Description</b>
Agreement	The agreement established between the Agency for Digital Government and the Supplier by the Supplier's accepting of the Terms and Conditions
Working Day	Monday to Friday, excluding Danish public holidays, the day after Ascension Day, 24 December and 31 December and Constitution Day (5 June).
Authentication	An electronic procedure that verifies the identity of an End User. Verification is achieved by the End User proving to NemLog-in that the End User duly has one or more active and valid Authenticator.
Multi-tenant system	Supplier's IT system being connected to NemLog-in. The IT system is the foundation for a Digital Self-Service solution used by one or more Service Providers. The Supplier receives Authentication through NemLog-in as an integrated service. Also referred to as IT-System.
User Organisation	A Legal Entity, public authority or body governed by public law connected to MitID Erhverv. User Organisations may set up and manage Business Identities, certificates and Intellectual property rights.
Certification Policy	The basic rules for each certificate type that must be met by the Danish State Trust Services as issuer of certificates. The certificate policies can be read at <a href="https://certifikat.gov.dk/">https://certifikat.gov.dk/</a> .
Digital Self-Service Solution	A solution based on the Supplier's Multi-tenant system by which End Users gain access to digital self-service after Authentication.  Also referred to as the Self-Service Solution.
Business User	A natural person who is associated with a Legal Entity and who has been set up as a Business User in NemID Erhverv or MitID Erhverv (referred to as NemLog-in Erhvervsadministration in the Danish Act on MitID and NemLog-in).
Authenticator	An authenticator is characterised as a material unit, an immaterial unit or a combination thereof used for online Authentication. The Authenticator must be under the control of the natural or Legal Entity issued with it. The Authenticator, that may be authenticated through NemLog-in will either be based on a NemID, MitID or NSIS-notified Authenticator from a local IdP.
IT system provider	Collective term for organisations with a CVR number that connect IT systems to NemLog-in as a Service Provider, Multi-tenant Supplier or Broker.

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Legal Entity	A Legal Entity means a legal entity with a CVR number, which is not a public authority or a body governed by public law.
Supplier	An IT system provider that has connected a Multi-tenant system to NemLog-in.
Local IdP	Local authentication service through which a User Organisation may provide authentication of its own Business Users, which may be passed on to NemLog-in's underlying Brokers (and Service Providers) through NemLog-in. Local IdP's connected to NemLog-in must be NSIS-notified (as Identity Broker) and be based on Authenticator from an NSIS-notified electronic Identification Scheme.
Solution	See Multi-tenant solution
MitID	The national electronic identification scheme for a private individuals and related electronic Authenticators that may be connected to the digital identities of private individuals and Business Users. In the terminology of the NSIS standard, MitID is an 'electronic identification scheme'.
MitID Broker	A Broker integrated directly to the MitID solution which provides Authentication based on MitID, possibly supplemented by additional services. NemLog-in's login service in the login and authentication service area operates based on an agreement with the MitID Supplier as an MitID Broker.
Public Self-Service Solution	A Digital Self-Service Solution from which an authority task is carried out. Also referred to as public service.
Public-Sector Service Provider	A public authority, body governed by public law, which is responsible for one or more digital self-service solutions.
Private Self-Service Solution	A Digital Self-Service Solution from which an authority task is not carried out. Also referred to as a private service.
Services	Connection services and the provision of Authentication and signatures, and additional obligations as defined in the Agreement, which the Agency for Digital Government provides to the Supplier. Some Services are provided by suppliers appointed by the Danish Agency for Digital Government.
Level of Assurance	The degree of trust in an authenticated Identity (Level of Assurance) also referred to as level of identity assurance. The levels are defined in the NSIS standard, which operates with three Levels of Assurance: low, substantial and high.
End User	A natural person in the form of a private individual or a Business User, who may use the Authenticator as the basis for Authentication or signature vis-a-vis a Service Provider via the Supplier.
Service	Collective term for the systems that Service Providers and suppliers of Multi-tenant systems connect to NemLog-in to purchase Services.

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Service Provider	A public authority, body governed by public law, or a Legal Entity, responsible for one or more Digital Self-Service Solutions provided by the Supplier and made available to End Users.
Service Provider Site	NemLog-in's portal aimed at Service Providers at <a href="https://tu.nemlog-in.dk/">https://tu.nemlog-in.dk/</a>  The Service Provider Site contains a description of requirements for Services' use of NemLog-in. The Site also includes a description of the infrastructure and related services that are relevant for Brokers. Special attention is given to technical requirements for Services' use of NemLog-in.
Transaction	Generic term for a MitID authentication request, Log-in transaction in NemLog-in, NemID Authentication and signature transaction in NemLog-in. The same Transaction may include several of the sub-elements.
Development contribution	A contribution to cover development costs of the MitID solution and NemLog-in. The Development contribution is linked to Transactions related to Digital Self-Service Solutions of Legal Entities and bodies governed by public law that do not carry out a public authority task.
Terms and Conditions	Multi-tenant supplier terms and conditions for connecting to NemLog-in.